

February 1, 2016

To Whom It May Concern:

I have been practicing internal medicine in the Conejo Valley for over 20 years. As part of my practice, I have been a medical director for an assisted living facility. Over the course of time, I have had the opportunity to collaboratively care for residents with staff from Assisted Home Health and Hospice. I took note of the excellent care provided by all of the disciplines including nurses, aides and therapists. I was also impressed with the continuum of care that Assisted provides. They not only provide for the needs of the home health patient, but also those who benefit from palliative care as well as hospice care.

I was so impressed with the care provided for my patients at the facility, that I began referring to Assisted for my home-bound patients from my private practice. These patients received the same *above-and-beyond* care that those in the facility received.

I am confident that when I refer a patient to Assisted that they will receive superior clinical care with kindness and compassion. They truly live up to their mission, "*Hands to Help, Hearts to Care.*" I am confident that your patients will also receive the same quality of care from the Assisted team.

Sincerely Yours,

A handwritten signature in dark ink, appearing to read "Russell Hines", with a stylized flourish at the end.

Dr. Russell Hines